

Embargoed until 3 January 2023, 12pm. Please check against delivery

3 January 2023

MEDIA RELEASE

All Singaporean households to receive support in 2023 with \$300 worth of CDC vouchers

The CDC Vouchers Scheme 2023 was launched by Deputy Prime Minister (DPM) and Minister for Finance Mr Lawrence Wong today at Kampong Admiralty Community Plaza, together with Ms Low Yen Ling, Minister of State for Culture, Community and Youth & Trade and Industry, Chairman of Mayors' Committee and Mayor of South West District; Ms Denise Phua Lay Peng, Mayor of Central Singapore District; Mr Desmond Choo, Mayor of North East District; Mr Alex Yam, Mayor of North West District; and Mr Fahmi Aliman, Mayor of South East District.

2 About 1.238 million Singaporean households will receive a notification letter in their mailbox from 3 January 2023 with details on how to claim and spend \$300 in Community Development Council (CDC) vouchers. This new tranche of CDC vouchers aims to support households with their daily essentials and will continue to support the local businesses. The 2023 CDC Vouchers will comprise \$200 CDC vouchers as part of the Assurance Package for GST announced by DPM Wong at Budget 2022 and \$100 CDC vouchers as part of the \$1.5 billion Support Package announced in October 2022.

CDC Vouchers Scheme 2023

3 Residents can claim their vouchers in a similar way to previous tranches. One member of each household will need to visit go.gov.sg/cdcv and login with his/her Singpass account to claim the 2023 CDC Vouchers on behalf of their household. A CDC voucher link will be sent to the registered mobile phone number of the claimant, who can then share it with other household members via a link.

4 Of the \$300 worth of CDC vouchers, \$150 CDC Vouchers can be spent at participating hawkers and heartland merchants (identified by the teal CDC Voucher Decal) and the other \$150 CDC Supermarket Vouchers can be spent at participating supermarkets (identified by the yellow CDC Voucher Decal). Residents can find the list of participating hawkers, heartland merchants and supermarkets near them at go.gov.sg/cdcvouchers. Please refer to Infographics in Annex.

5 This year, in addition to being able to spend vouchers at close to 20,300 participating hawkers and heartland merchants, the CDCs have also onboarded over 300

supermarket outlets from HAO Mart, NTUC FairPrice, Prime Supermarket, Sheng Siong, and U Stars Supermarket to provide Singaporean households with greater convenience and choice for their daily essentials.

6 Hawkers and heartland merchants who are interested to join the CDC Vouchers Scheme may register their interest at vouchers.cdc.gov.sg/merchants/info. CDC Ambassadors will also reach out to interested parties.

Assistance available for claiming of vouchers

7 The CDC Vouchers Scheme 2023 will retain its digital format. Help will continue to be rendered to digitally less-savvy citizens. Queue priority will be given to seniors and persons with disabilities at the Community Centres/Clubs (CCs). CDCs seek the understanding of Singaporeans to be gracious during the peak period of the claiming of CDC Vouchers. SG Digital Office (SDO) Digital Ambassadors will be deployed at the SG Digital Community Hubs to provide assistance for residents who need help to claim their digital vouchers. Residents without smartphones or who need to set up their Singpass or reset their Singpass password will also be assisted at the CCs.

8 In addition, more than 50 Silver Infocomm Wellness Ambassadors, a group of volunteers who are passionate about encouraging fellow seniors to acquire digital knowledge, will be providing peer guidance to citizens interested to learn more about the CDC Vouchers at selected CCs. They will be joined by 9 volunteers from Youth Networks for the first week of the launch. Over 400 students from St Joseph's Institution and Raffles Institution will be stationed at selected CCs for the first two weeks of the launch to assist seniors and digitally less-savvy residents.

9 More information on the CDC Vouchers Scheme 2023 is available at vouchers.cdc.gov.sg.

Claim and Spent rates of CDC Vouchers 2021 and 2022

10 As of 31 December 2022, 1.2 million (98.7%) Singaporean households have claimed their 2021 CDC Vouchers and 1.1 million (96.2%) Singaporean households have claimed their 2022 CDC Vouchers. In total, more than \$228 million (96%) of the total amount of the CDC Vouchers claimed, have been spent participating hawkers and heartland merchants.

Quotes:

11 Quotes from the five Mayors and partners are attached at Annex.

12 Interview opportunities with residents and merchants who have been participating in the voucher scheme are available.

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About the CDCs

Since 1997, the CDCs have been bridging communities by strengthening social infrastructure, building social resilience and social capital, and promoting a culture of giving back, through the following ways:

- (a) Aggregator of Needs and Resources
- (b) Builder of Capability / Capacity in Partners and Networks
- (c) Connector of Communities

There are five Community Development Councils (CDCs), namely, Central Singapore, North East, North West, South East and South West CDCs. Mayors of the Districts are Chairman of the respective CDCs. The Office of the Mayors comprises:

- (a) Ms Low Yen Ling, Chairman of Mayors' Committee & Mayor of South West District
- (b) Ms Denise Phua Lay Peng, Mayor of Central Singapore District
- (c) Mr Desmond Choo, Mayor of North East District
- (d) Mr Alex Yam, Mayor of North West District
- (e) Mr Mohd Fahmi Aliman, Mayor of South East District

For more information, please visit www.cdc.gov.sg and www.pa.gov.sg.

Quotes

Ms Low Yen Ling (Chinese: 刘燕玲女士)

Chairman, Mayors' Committee and Mayor of South West District

“This year, the inclusion of supermarkets to the scheme’s pool of participating businesses was made in response to feedback from Singaporeans for wider choices and greater convenience. We hope this enhancement and increased level of support through the higher quantum of vouchers will bring extra relief to cost of living concerns and extend a bigger helping hand to Singaporean households and our heartland enterprises.

As more businesses continue to join the scheme and expand the variety of options offered by the CDC Voucher Scheme, more spending will be catalysed, which will bring a timely and welcomed boost of activities and growth in our heartlands.

The CDCs will spare no effort in our mission of aggregating resources and solutions to meet the evolving needs of Singaporeans. We are working even harder, especially in challenging times like these. Together, as a community and with partners from across society, we have the combined strength, resources and confidence to overcome the odds and emerge even stronger than ever.”

Ms Denise Phua Lay Peng (Chinese: 潘丽萍女士)

Mayor of Central Singapore District

“The CDC Vouchers Scheme is a uniquely Singapore feature to support residents and local businesses. Our partners, ambassadors, and volunteers are working hard on the ground to ensure that every Singaporean household have a smooth experience to benefit from the CDC Vouchers Scheme.

Help will continue to be available at all community centres and clubs for those who need special assistance. Priority will be given to our seniors, and people with disabilities, to claim their CDC Vouchers. We are grateful for everyone who has come together, hand-in-hand, to help one another in benefitting from this voucher scheme.”

Mr Desmond Choo (Chinese: 朱倍庆先生)

Mayor of North East District

“As we resume normalcy, Singaporeans now face increasing inflationary pressure. With this year’s scheme, Singaporeans are able to spend their vouchers equally at both participating hawkers and heartland merchants, and participating supermarkets, giving households more choices. We would like to encourage all Singaporean households to make full use of these vouchers and we hope it can help in some way to cushion the impact of rising prices and meet the evolving needs of Singaporeans.”

Mr Alex Yam (Chinese: 任梓銘先生)

Mayor of North West District

“Over the past two tranches, the CDCs have received immense support from hawkers and heartland merchants who have embraced this digital scheme. The CDCs are committed to continue engaging our heartland businesses, and to encourage more hawkers and heartland merchants to come onboard and benefit from the scheme.”

Mr Mohd Fahmi Aliman (Chinese: 阙贺米先生)

Mayor of South East District

“This year marks the third year since we launched the nationwide CDC Vouchers Scheme in 2021. Singapore’s long-drawn battle against the pandemic has displayed our resilience as a nation, and it is heartening to know that this scheme will continue to help Singaporeans and heartland businesses tide through this difficult period.”

Mr Yeo Hiang Meng, BBM (Chinese: 杨向明先生)

President, The Federation of Merchants’ Associations, Singapore

“The digital approach to the CDC Vouchers has provided support to local heartland businesses and hawkers at the same time. We have received a lot of positive feedback from merchants and hawkers that the fully digitised vouchers have allowed them to receive payments faster, more seamlessly and without the hassle to manage paper vouchers. I would like to thank the five Community Development Councils for their support of our heartland merchants and hawkers, as well as extend my gratitude to all Singaporeans for their support of this scheme. Your support can go a long way in sustaining our heartland businesses.”

Mr Kwek Theng Swee, PBM (Chinese: 郭庭水先生)

Chairman, Heartland Enterprise Centre Singapore

“Over the past three years, the efforts of the People’s Association, the CDCs, and the public have helped keep our economy, lives and businesses afloat. I have faith that this year’s CDC Vouchers Scheme will inject another vital boost to Singaporean households and local heartland businesses, and I am sure that we are all looking forward to this year’s scheme.”